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**Contact:** Karla Woods, Marketing Director 315-788-9210, ext. 205; *karlawoods@pyramidmg.com* 

# A Note to our Guests About COVID-19

While efforts to contain COVID-19 continue to evolve, we have taken proactive and voluntary steps to address the current situation.

## 1. Additional cleaning and sanitizing

Disinfecting surfaces is one key way to minimize the spread of viruses, according to the CDC. Our teams are adding additional resources to clean and sanitize our centers and have implemented the use of CDC-recommended cleaning and disinfectant solutions.

### 2. Following CDC-recommended guidelines

Simple personal hygiene is essential to minimizing the spread of the COVID-19 and other viruses. We are actively reminding and encouraging our employees, tenants and each of you to follow CDC preventative measures as part of their daily routines:

- Wash your hands
- Cover your cough
- Stay home if you're sick

#### 3. Providing visuals for general hygiene

Our employees and tenants are at the epicenter of everything we do—their health, safety and knowledge are absolutely critical. Here is how we are supporting them so they can better support you:

 We are creating visual reminders for following CDC-recommended guidelines for use with their teams

We are monitoring the situation very closely and following the guidance of the CDC. We are in direct communication with department of health officials in each of our markets and following their recommendations for preventative measures, in addition to from the CDC.

We will react accordingly should the situation progress.

#### **About Pyramid Management Group**

Pyramid Management Group, owner of Salmon Run Mall, is one of the largest, most innovative, privately-held real estate developers in the northeast. Headquartered in Syracuse, New York, Pyramid's portfolio of dynamic shopping, dining and entertainment destinations and expanding hospitality presence dominate the northeast with 16 properties located throughout New York and Massachusetts. For nearly 50 years, Pyramid has built its reputation on being first, fast, ahead of the curve and always what's next, leading the industry in combining the best elements of traditional retail with world-class dining and entertainment, all under one roof. For more information, visit <u>www.pyramidmg.com</u>. About Salmon Run Mall:

Salmon Run Mall is the premier shopping and entertainment destination for the Northern New York market, including a very strong Canadian segment. The center is anchored by Best Buy, Burlington, JC Penney, Dick's Sporting Goods, Christmas Tree Shops & That and Hobby Lobby (opening April 2020) and offers more than 70 retail shops, a 12-screen stadium seat theater, food court and full-service sit down restaurant. Additional information regarding Salmon Run Mall can be found at www.shopsalmonrunmall.com

